



Head Office

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 CESCLtd

 cesc_limited

 CESCLimited

 @cesclimited5277

We have been continually introducing new and innovative bill payment options over the years to make payment of monthly electricity consumption bills, by our esteemed consumers, easier. All the while, we keep in mind the needs, convenience and expectations of the different segments of consumers and their preferences. We constantly strive to present to our consumers a bouquet of payment options to keep up with the best global practices - the focus being **Convenience & Consumer Satisfaction**.

Our **Low Tension Consumers** can choose any of the following options to pay their consumption bills. For convenience, we have arranged the available options under separate heads as under.

Physical Payments

OUR CASH OFFICES: Presently, there are 40 strategically located cash offices, spread across our licensed area, where consumers can pay their electricity bills through Cash, Cheque, Bank Draft and Pay Order.

HOME OR AWAY - CESC's JUST A CLICK AWAY.



Upgrade to the all-new CESC Mobile App:

-  Hassle free registration
-  Scan the QR code & pay
-  Auto verification of OTP
-  Push notifications
-  New connection request
-  Register & track complaints

Download the app today and enhance the CESC advantage!



For immediate assistance

 **1912**

visit: www.cesc.co.in | Follow us on  

PAYMENT KIOSKS: We have installed Payment Kiosks across the city to help Consumers make payment at their neighbourhood without travelling to a Cash Office. Please refer the Connect with Us section of our website www.cesc.co.in for details on the locations of the same.

DROP BOXES: Consumer can also drop their bills along with Cheques, Bank Draft and Pay Order at our drop boxes situated at our cash offices, as well as, at various other locations.

You can also obtain a receipt against cheque payments across the counter at our cash offices.

Online payments

www.cesc.co.in

CREDIT/DEBIT CARDS: You can use your Credit / Debit cards to pay your bills at our website.

NET BANKING: Visit our website to choose the net banking payment option.

ECS: You can choose to pay through ECS by registering for the same at our website. You need to fill in the ECS mandate form online and deposit the printout at BillDesk office at BillDesk at "CESC - ECS SCHEME,

7th Floor (East), Mira Towers,

DN 27, Sector V, Salt Lake,

Kolkata - 700 091

Ph No. **033-4003 5101 / 02 / 03**





RTGS/NEFT

Consumers who wish to pay their monthly bills through RTGS or NEFT can do so by visiting the online payment option in our website. A one-time registration needs to be done post which Consumers can pay the same through their respective banks easily.

INSTAPAY THROUGH MOBILE

Consumers can go to any of the registered banks and pay the consumption bill from their net banking.

REGISTER AND PAY

Consumers can register CESC as a biller with their banks post which they can pay the bill directly through net banking every month.

MOBILE WALLETS

We have tied up with various mobile wallets to facilitate easy payment of bills.

PREPAID VOUCHERS

For re-charging prepaid meters, vouchers may be purchased online at CESC website by using Credit/Debit card. Vouchers may also be purchased at our Central Regional Office and South West Regional Office by cash.

BHARAT QR UPI

Scan & Pay through the Bharat QR code on the bill or on the website. Also, you can make payments through UPI.

